

1015 Cultural Park Blvd. Cape Coral, FL 33990

AGENDA CDBG CITIZEN'S ADVISORY BOARD

April 26, 2021

4:30 PM

Council Chambers

1. Call to Order

A. Vice Chair Dent-McNair

2. Roll Call:

A. Dent-McNair, Desrosiers, Fergen, Hartman and Reiss

3. Approval of Minutes

- A. Approval of Meeting Minutes September 22, 2020
- B. Approval of Meeting Minutes March 29, 2021

4. Business

- A. Election of Chair and Vice Chair
- 5. Public Input: A maximum of 3 minutes per individual is set for input of citizens.
- 6. Other Business
- 7. Date and Time of Next Meeting
 - A. Monday, May 24, 2021, Regular Meeting at 4:30 p.m. in Council Chambers.

8. Adjourn

In accordance with the Americans with Disabilities Act and Section of 286.26, Florida Statutes, persons with disabilities needing special

accommodation to participate in this meeting should contact the Office of the City Clerk at least forty-eight (48) hours prior to the meeting. If hearing impaired, telephone the Florida Relay Service Numbers, 1-800-955-8771 (TDD) or 1-800-955-8770 (v) for assistance.

If a person decides to appeal any decision made by the Board/Commission/Committee with respect to any matter considered at such meeting or hearing, he will need a record of the proceedings, and for such purpose, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is based. Item Number: 3.A. Meeting Date: 4/26/2021 Item Type: Approval of Minutes

AGENDA REQUEST FORM CITY OF CAPE CORAL



TITLE:

Approval of Meeting Minutes - September 22, 2020

SUMMARY:

ADDITIONAL INFORMATION:

ATTACHMENTS:

Description

Meeting Minutes - September 22, 2020

Type Backup Material

VOLUME: III PAGE: 444 SEPTEMBER 22, 2020

MINUTES FROM THE CITIZEN'S ADVISORY BOARD FOR COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

September 22, 2020

COUNCIL CHAMBERS

4:30 P.M.

Vice Chair Salome' called the meeting to order at 4:30 p.m.

ROLL CALL: Members Dent-McNair, Fergen, and Salome' were present. Member Renshaw was excused; Member Desrosiers was not present.

ALSO PRESENT: Amy Yearsley, Housing Coordinator Millie Babic, Senior Planner

APPROVAL OF MINUTES

Approval of Meeting Minutes - May 15, 2019

The minutes of the regular meeting of the Citizen's Advisory Board for Community Development Block Grant of May 15, 2019, were presented for approval.

Board Member Fergen moved, seconded by Board Member Dent-McNair, to approve the minutes (Meeting Minutes of May 15, 2019, as presented). Voice Poll: All "ayes." Motion carried.

BUSINESS

ELECTION OF CHAIR AND VICE CHAIR

Board Member Fergen nominated Board Member Salome' as Chair, seconded by Board Member Dent-McNair. Voice Poll: All "ayes." Motion carried.

Board Member Dent-McNair nominated herself as Vice Chair, seconded by Board Member Fergen. Voice Poll: All "ayes." Motion carried.

Housing Coordinator Yearsley discussed the JOIN US! Public Meeting Goals.

UPDATE ON 2020 – 2024 CONSOLIDATED PLAN

Housing Coordinator Yearsley informed the Board of the following:

- The 2020 2024 Consolidated Plan timeline
- Total Available Funds including Carryover \$1,077,727
- 20% to Administration
- 15% maximum to Public Services
- 65% Housing/Economic Development

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- Community Stakeholder meetings
- · Research and background work being conducted
- Due to COVID-19 all deadlines have been extended to next year
- Community Listening Sessions underway to determine funding
- Final Community Listening Session scheduled September 28, 2020
- Needs Survey mailed
- Public Comment to be held end of October 2020
- Full Plan to be presented to City Council in early November 2020

Housing Coordinator Yearsley discussed the following PowerPoint:

- PY 2020-2021 Community Development Block Grant Program
- Allocation and Breakdown
- General Information
- Evaluation Criteria
- Public Services
- Housing, Public Facilities, Economic Development

Chair Salome' asked the applicants to address the Board with their requests.

CDBG 2020/2021 APPLICATIONS

Applicant Presentation

Discussion held regarding Cape Coral Housing Authority not applying this year.

Ms. Babic distributed a spreadsheet for 2020-2021 CDBG allocation funding to all the Board members.

Megan Dalabes, Abuse Counseling and Treatment, Inc., provided information on the organization and requested \$35,771.25 for the Cape Coral Shelter.

Vice Chair Dent-McNair inquired why the recommendation was for \$35,100.

Housing Coordinator Yearsley explained that they look at what their typical allocation was and whether there was a 5 percent increase over the year for Public Services. There are long-term grantees, and we proportionately increase allocations.

Julie E. Ferguson, Cape Coral Caring Center, requested \$24,000.00 and provided the following information:

- Emergency food pantry
- Helping people when they are experiencing serious illness or sudden job loss
- · Goal is to provide services to households such as food, water, and electricity
- 30th Anniversary this year
- Remain open every day
- Given away 400,000 equivalent dollars of food since March of this year

- CDBG funds overhead
- Will be expanding their space 1408 SE 47th Street will be the new location
- Have provided jobs for homeless

Jodie Costello, City of Cape Coral Parks & Recreation Department/Cape Coral Mini-Bus, requested \$19,500.00. She discussed the following:

- Provides access for low income citizens with life-sustaining services
- Travel within the City of Cape Coral
- Last year just under 5,000 one-way trips
- 3 buses, 1 transit van, and 1 car
- Mostly help elderly and disabled with transport to medical appointments, shopping, and Lake Kennedy Center for socialization

<u>Vice Chair Dent-McNair</u> asked about the financial situation being a City of Cape Coral agency. How does it work funding for the bus program?

Ms. Costello stated the Transportation Office was located at the Lake Kennedy Center, and there was a separate budget and the funds from the grant cover the trips for the clients as well as Special Populations. A lot of clients are on a separate Med waiver, and there are some who self-pay.

Chair Salome' asked what the average cost was for a trip.

Ms. Costello stated it was \$12.00 one way, and the grant provides it at \$2.00.

Michelle Nave, Recreational Specialist, City of Cape Coral Parks & Recreation Department/Tigers Afterschool Program requested \$19,950.00. She discussed the following:

- Provides an afterschool program for elementary and middle school aged children
- Bus goes directly from school to our center
- Grants helps approximately 30 families with the subsidized tuition
- DCF-licensed trained staff
- Outside activities including basketball, kickball, baseball
- Playground available
- Indoor activities including arts and crafts
- Provides assistance with homework
- 179 children and 30 are grant eligible

Stefanie Ink-Edwards, Community Cooperative, Inc., requested \$20,000.00 and discussed the following:

- Main Mission is to end hunger and homelessness throughout Lee County
- Meals on Wheels Program
- Two Soup Kitchens Community Cafes in Downtown Ft. Myers and Ft. Myers Beach
- Holistic approach

• Work with families within Cape Coral to help them keep their utilities working

Discussion held regarding CARES Act CDBG-CV funds where there is relief due to Coronavirus and helping with utilities, housing, and rental assistance.

Alicia Miller, Executive Director, Deaf and Hard of Hearing Center, Inc., requested \$19,961.00 and discussed the following:

- Small non-profit based in Ft. Myers
- Only agency from here to Tampa and to Miami
- Interpreting services for deaf
- · Working with schools where they have a deaf education program
- Working with clients to help them apply for jobs
- Section 8 Housing
- Assist with clients to obtain a drivers' license
- Provide free phones for hard of hearing residents
- Community education classes
- Offer sign language courses
- Outreach Special Populations

Nida C. Eluna, Executive Director, Dr. Piper Center for Social Services, Inc., requested \$20,000.00 and discussed the following:

- Provides volunteer opportunities and community involvement to low income seniors and children with special needs
- Senior Companion and Foster Grandparent Program
- Provides companionship, friendship, and transportation to frail seniors
- Assist with food preparation, pickup for medications
- Assist clients that have been released from hospital and have no one at home
- Foster Grandparent Program provides one on one mentoring and tutoring to children with special needs
- Provide \$3.00 stipend, mileage reimbursement of 40 cents per mile to volunteers
- There are approximately 30 volunteers in the City serving approximately 60 children and 100 elderly clients

Shannon Duffy on behalf of Niles Dookie of United Cerebral Palsy of SW Florida requested \$15,680.00 and discussed the following:

- Adult Training Facility in Cape Coral
- Help people with special needs to learn vocational and social skills
- Grant will allow several individuals to attend their programs and have transportation during the day
- Allow families of these individuals to be able to go to work and not have to stay home with their loved ones who need special care

<u>Chair Salome</u>' confirmed that there was no representative from the Invest in America's Veterans Foundation, Inc. who had requested \$10,000.00.

Staff Funding Recommendation

<u>Chair Salome</u>' noted that she would like the Board to deal with the Staff Funding Recommendation first and was open to a motion to either accept the Staff recommendation as presented or with modifications.

Board Member Dent-McNair moved, seconded by Board Member Fergen, to accept the recommendation of staff, as presented. Voice Poll: All "Ayes". Motion carried.

Citizen's Advisory Board Funding Recommendation

Tanya Soholt, Habitat for Humanity of Lee and Hendry Counties, Inc., requested \$750,000.00 and discussed the following:

- Since 1982 have been providing affordable homeownership across Lee County
- Build and rehabilitate homes and sell them to low income families
- Provide financing for mortgages at zero percent interest
- Families pay it back over 15 to 30 years depending on what they can afford
- Building 11 homes this year in Cape Coral
- This funding is for future years
- Funds go directly to the homeowner
- Reduces the amount of the first mortgage to the buyer
- Sell homes to families that have gone through the Habitat Program
- · Every family who buys a habitat home has put in 300 hours of sweat equity
- Over 20 hours of educational workshops
- HUD-approved counseling agency
- Families are required to meet with us regularly for pre-purchase homeownership counseling, one on one counseling for finances
- Post purchase classes such as maintenance and saving for future home repairs
- Applicants pay \$1,700 towards their closing costs
- If applicants complete the program successfully, they are eligible to purchase that home with the zero percent interest mortgage
- Average Habitat home cost is approximately \$180,000 in Cape Coral
- Will be able to purchase about 5-6 homes this year

Michael Allan, Catalyst Community Capital, Inc., requested \$900,523.00 and discussed the following:

- Tampa based non-profit, primary focus in Lee County
- Majority of Board Members are located in Lee County
- One specific project development of a 96-unit affordable and workforce housing for qualified families
- To be located on Pine Island Road, east of Sam's Club
- Site is about 4.65 acres
- Submitted site permit August 10, 2020
- Will be submitting building permits within the next 30 days

 When all permits are ready, will be in a position to close on the construction financing and break ground the first quarter of 2021

Discussion held regarding:

- Potentially coming back next year with another request
- CDBG and new construction limited to soft costs
- Soft costs over \$3M
- Financing costs, Bond issue, legal fees
- Request is for \$900K of this \$3M
- Recommendation is \$106K
- Any amount helpful
- SHIP Funds
- Trying to buy down the rate
- Negotiate best pricing and tax credits
- Future needs
- · Providing community services to the Residents
- Employment Assistance Program which assists with resume building, job seeking
- Financial Management Program, personal budgeting, optional but available on site
- Community Center in addition to a Club House with amenities

Housing Coordinator Yearsley stated the request from Public Works for the NE 6th Phase 2 – committed in FY20 was already awarded under last year's recommended funding levels of \$255,000. She explained the work being done on the sidewalks.

Maran Hilgendorf, Goodwill Industries of Southwest Florida, Inc., requested \$39,321.00 for the SWFL Microenterprise Project and discussed the following:

- Celebrating 10th year
- Intensive program to help aspiring entrepreneurs with limited income
- Work with local businesses as coaches
- Usually offer 10 courses, now offering only 6 courses remotely since COVID-19
- Funding goes to the City of Cape Coral and only those with limited income
- Success stories

<u>Chair Salome</u>' asked for a motion to accept the Staff Recommendation for the Housing and Public Work Facilities portion of the Staff Recommendation, also the Economic Development Portion of the CDBG Staff Recommendation.

Board Member Dent-McNair moved, seconded by Board Member Fergen, to accept the Staff Recommendation (for the Housing and Public Work Facilities portion of the Staff Recommendation, also the Economic Development Portion of the CDBG Staff Recommendation), as presented. Voice Poll: All "Ayes". Motion carried.

Public Input

Leigh Scrabis, Catalyst Community Capital, Inc., appeared to request that the Board consider as part of the Economic Development Program an additional project. She discussed the Coronavirus Relief Loan Program and the Small Business Lending Program.

Housing Coordinator Yearsley explained the process the City follows so that the Board does not reconsider on the fly. Staff has been working with Catalyst who has been funded with CDBG-CV. Additional money was received last Friday from the CDBG-CV funding. There are opportunities outside of this CDBG cycle with the additional CDBG-CV money, and Staff will be looking at expansion. Next year in our gap special session that we are doing for housing, there is an opportunity for additional funding. Duplication of benefits or quantifiable increase in service always needs to be considered when using CDBG funds.

<u>Chair Salome</u>' confirmed there was no action that needed to be taken on the request from the speaker in Public Input.

Other Business

Housing Coordinator Yearsley reminded everyone to participate in the Consolidated Planning Meetings and appreciated everyone's participation. She also discussed Coronavirus Relief Funding that provides rental and mortgage assistance at a larger scale. She mentioned that Habitat for Humanity has partnered with the City in this effort. The City has received \$600K and an additional allocation of \$400K.

New members introduced themselves and provided their background.

Date and Time of Next Meeting

The next CDBG meeting was to be determined.

Adjournment

There being no further business, the meeting adjourned at 5:42 p.m.

ubmitted by

Rose DePaula Recording Secretary

Transcribed by Barbara Kerr 10/15/20

Item Number: 3.B. Meeting Date: 4/26/2021 Item Type: Approval of Minutes

AGENDA REQUEST FORM CITY OF CAPE CORAL



TITLE:

Approval of Meeting Minutes - March 29, 2021

SUMMARY:

ADDITIONAL INFORMATION:

ATTACHMENTS:

Description

D Meeting Minutes - March 29, 2021

Type Backup Material

MINUTES FROM THE CITIZEN'S ADVISORY BOARD FOR COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

March 29, 2021

COUNCIL CHAMBERS

4:30 P.M.

Vice Chair Dent-McNair called the meeting to order at 4:42 p.m.

ROLL CALL: Members Dent-McNair and Hartman were present. Members Fergen and Reiss were excused. Member Desrosiers was absent.

ALSO PRESENT: Robert Welsh, Council Liaison Amy Yearsley, Housing Coordinator Millie Babic, Senior Planner

Due to the absence of a quorum, the Citizen's Advisory Board for Community Development Block Grant met as a Committee of the Whole

<u>Member Hartman</u> inquired about scheduling another meeting prior to May 24, 2021 to address the items that could not be voted on today due to lack of quorum.

Assistant City Clerk Castillo stated that the Clerk's Office would contact the Members and Staff and coordinate the meeting to ensure a quorum.

APPROVAL OF MINUTES

Approval of Meeting Minutes - September 22, 2020

(moved to the next meeting)

BUSINESS

ELECTION OF CHAIR AND VICE CHAIR

(moved to the next meeting)

HISTORY COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM

Housing Coordinator Yearsley provided the history of the Community Development Block Grant Program as follows:

- Community Development Block Grant Program
- History of Program (2 slides)
- Program Requirements (2 slides)
- Eligible and Ineligible Activities (2 slides)
- Statutory Requirements

Member Hartman inquired about what would be considered a Public Service.

Housing Coordinator Yearsley responded that Public Service is basically Social Services. Examples are the Mini-Bus, Abuse Counseling and Treatment (ACT), Cape Coral Caring Center's food pantry, and services for the disabled.

She continued with the following slides:

- City of Cape Coral CDBG Program
- Historical Funding Allocation of CDBG Funds
- Partner Agencies
- Past Projects
- PY2019 Accomplishments
- Annual CDBG Cycle
- One Year Action Plan Timeline
- Questions and Discussion

<u>Member Hartman</u> inquired about the pie-chart for the statutory allocations. Is there a way to reduce administrative costs to boost up Public Services or are they set in stone?

Housing Coordinator Yearsley stated that the 15% for Public Services is set in stone.

Discussion held regarding:

- Training for low-income businesses
- Curriculum set and strengthening business plans

Council Liaison Welsh inquired about the \$1.55M.

Housing Coordinator Yearsley explained that was a separate allocation to CDBG.

Discussion held regarding:

- COVID-19 Mortgage Assistance Program
- 130 Applications received by deadline, six have been denied, five approved so far
- Forthcoming memo to Council for update on program

2020-2025 CONSOLIDATED PLAN – NEEDS AND PRIORITIES

Housing Coordinator Yearsley reviewed the 2020-2025 Consolidated Plan as follows:

- Updated 5-year plan
- Submitted in December and recently approved
- Provide Final Version of the 2020-2025 Consolidation Plan
- Housing, Public Services, Economic Development, and Sidewalks
- Officially approved recently

Discussion held regarding:

- Distribution of Consolidated Plan to Board
- Worsening housing and homeless consideration due to COVID-19
- Possible substantial amendment within next year to identify foreclosure prevention
- CDBG PY2019 shows COVID-19 Impact more than PY2020
- Getting information out to Senior Citizens regarding mortgage assistance
- Outreach programs: On the Move Newsletter, Telemundo, United Way 211

PUBLIC COMMENT ON NEEDS AND PRIORITIES PY 2021

Housing Coordinator Yearsley turned the floor over to the Agencies for comments.

Planning and Permitting Manager Zambrano appeared to discuss the sidewalk funding:

- Able to close existing gap between cut through traffic roadways that serve schools such as NE 6th Street by Pondella and Del Prado
- Previous years sidewalks were done on 8th Street near City Hall between Cultural and Santa Barbara
- State funding assisted getting sidewalks on both sides for those cut through streets
- Sidewalks on 47th Terrace between Santa Barbara and Pelican
- Thanked CDBG for the continuous funding for the sidewalks

Maran Hilgendorf, Grants Manager, Goodwill Industries of Southwest Florida, Inc., discussed the SWFL MicroEnterprise Project:

- Program in place since 2010
- Designed to help people with limited income
- Start or strengthen their business
- Six-week program and ongoing

Discussion held regarding:

- Chat rooms were created for online coaching courses
- Courses focusing on feasibility
- Typical requested funding amount \$39,000 per year
- Cost to Citizens \$80 registration fee

Julie Ferguson, Executive Director, Cape Coral Caring Center, explained the services provided by Cape Coral Caring Center:

- Emergency food pantry
- Serving the community for 31 years
- Open during the entire pandemic
- In the process of moving into a larger building
- Provide assistance with utilities, clothing vouchers, and bus passes

Discussion held regarding the following:

• Sale of the initial building

- Overhead cost increase
- Larger selection of fresh produce would be offered at the new location

Tanya Soholt, Habitat for Humanity for Lee County, explained the services provided:

- Provide decent affordable housing for low- and moderate-income persons
- Over the last 20 years, provided 186 affordable home ownership opportunities
- When we sell a home to a family, we are also the lender and finance the mortgage at zero percent interest rate.
- CDBG supplements funding for these programs

Discussion held regarding:

- Funding allocation to fill the gap and reduce first mortgage
- Screening process and underwriting criteria
- Criminal Background Checks and Scoreboard
- Review of credit reports and debt-ratios

Kenyatta Watts, Senior Recreation Specialist, Cape Coral Parks and Recreation, discussed the Mini Bus Transportation:

- Provide transportation to the citizens of Cape Coral within the City
- Majority are seniors and disabled individuals
- 100% of funds transport our clients to grocery stores, doctor appointments, Lake Kennedy Senior Center, and Rotino Senior Center

Discussion held regarding:

- Sunrise ADT program for disabled adults
- Special Populations
- Adult Daycare
- Demands slowed down due to COVID-19 but currently increasing and overbooking
- Wellness checks
- Food and housing issues for Seniors
- \$19,500 funding
- Time limitations due to booking
- CDBG funds not used to purchase capital assets like buses
- Actual Program for the Mini Bus pays for a percentage of the Clients costs
- Mini Bus operated by Parks and Recreation and subsidized by the City
- Future Parks Advisory Board may be able to assist with the Mini Bus program

Nida Eluna, Dr. Piper Center for Social Services, Inc., explained the services provided:

- Foster Grandparent Program
- Senior Companion Program
- Provides companionship and transportation for low income seniors
- Provides mentoring and tutoring to children with special needs
- Enroll low income seniors to provide the services

- CDBG funds are used to provide mileage reimbursement
- \$17,000 grant was used for the fiscal year

Discussion held regarding:

- Services provided
- Other funding sources
- 200 Volunteers
- Location of services are in Cape Coral

Ashley Arevalo, William Austen Youth Center, City of Cape Coral Parks and Recreation Department, explained the services provided by the program:

- Provide afterschool tuition assistance for income eligible families
- Rates for these families are reduced from \$35/week to \$17.50/week
- Provide homework assistance, arts and crafts, outdoor/indoor activities

Discussion held regarding:

- Funding \$11,000
- After school activities and summer camp services

Alexandra Vargas, Program Manager, Community Cooperative, Inc., explained their program:

- Soup Kitchen on MLK Boulevard in Fort Myers
- Food pantry services
- Social services provided by social workers
- Outreach Program in Fort Myers Beach and Cape Coral
- CDBG dollars allocated for Cape residents only for utility assistance
- Funding is \$15,000 to \$20,000 and helped 74 households

Housing Coordinator Yearsley stated that Community Cooperative and Cape Coral Caring Center received CDBG CD funding from the City Council for utility assistance (electric and water) and pantry services due to the COVID-19 increased demand.

Discussion held regarding:

- Lee Cares Funding
- Funds come from the 15% bracket

Megan Dalabes, Abuse Counseling and Treatment (ACT), Director of Community Education, explained the services offered by the program:

- Appreciated funding which has been instrumental for the Cape Coral Shelter
- In Lee County over 40 years
- Services for Victims of Domestic Violence, Sexual Assault, and Sex Trafficking
- Services are free and confidential
- 24/7 Helpline
- Three shelters, one in Cape Coral

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- Provides counseling, legal services
- Increase in domestic violence due to the pandemic
- Increase in substance abuse
- Lack of opportunities to get out putting stress on families
- Higher rate of physical violence

Discussion held regarding:

- Youth Prevention Team
- 24/7 emergency 365 daycare services
- General Public Team
- Social Services
- Works with CCPD and Cape Coral Hospital
- Increased education and training
- No increase in funding request
- Concerns with Seniors abuse
- Safety Hotline and Advocate Planning

Shannon Duffy, Sunrise Community, Inc., explained the services offered:

- Adult Day Training Program for developmentally and intellectually challenged individuals
- Provides vocational and social skills
- Thanks to CDBG grant there are multiple individuals from Cape Coral who participate in the program

Discussion held regarding:

- CDBG funding assistance
- Vocational and social skills training
- Money management
- Personal hygiene skills

Public Input

Jeremy Rivett appeared to discuss public funding concerns with allocating funds to programs that could not be sound. He acknowledged that the programs presented seemed to be helpful. He encouraged caution where the money is being allocated.

Council Liaison Welsh suggested that Mr. Rivett contact the City Clerk's Office to file an application if he wished to serve the community.

Member Hartman inquired about the allocations.

Housing Coordinator Yearsley explained the grant process and CDBG recommendations to City Council as part of the Action Plan. CDBG would make budgetary recommendations.

<u>Member Hartman</u> stated that he would keep an eye on how the funds are being allocated and how the organizations are delivering services for the community. He inquired about the Statutes that places the funding limits and caps.

Housing Coordinator Yearsley stated she would provide the information requested. She noted that CDBG has one of the largest bipartisan support of any program in the Federal Government. It is largely supported by the League of Mayors and the League of Cities throughout the country and has powerful lobbying. CDBG regulations have not been changed for 40 years.

Discussion held regarding:

- Resources for extra funding
- Extra funding history
- Urban development grant program
- Reaching out to City Manager for his recommendations
- Reaching out to County Commissioners for budget information on social services
- Individual Member contact with Agencies

Other Business

None.

Date and Time of Next Meeting

The next CDBG meeting was scheduled for Monday, May 24, 2021, at 4:30 p.m. in Council Chambers.

Discussion held regarding arranging a meeting before May 24th.

Adjournment

There being no further business, the meeting adjourned at 6:20 p.m.

Submitted by,

Betty Castillo Assistant City Clerk

Transcribed by Barbara Kerr 4/7/2021